

LI NET - Limited Income Newly Eligible Transition Program

The LI NET Program is designed to provide immediate need Medicare Part D prescription drug coverage for all uncovered, Low-Income Subsidy (LIS) eligible beneficiaries. The LI NET Program also provides retroactive Medicare Part D prescription drug coverage for individuals with Medicare and Medicaid which includes:

- Full-Benefit Dual Eligible (FBDE) beneficiaries (those who have Medicare and full Medicaid); and
- Supplemental Security Income (SSI)-only beneficiaries (those who have Medicare and SSI, but not Medicaid)

In order to expedite claims processing or beneficiary enrollment into the LI NET Program, the following are a few hints you may find helpful:

1. When you call 1-866-934-2019, the dedicated LI NET Program phone number for SHIPs and CMS staff, please identify yourself as a SHIP representative.
2. For immediate need cases requiring proof of Medicaid or LIS eligibility, the Customer Care Representative will instruct you to fax the Best Available Evidence (BAE) to our Immediate Need fax number (502)-301-5835 or to send it to "Medicare Limited Income NET Program PO Box 14310 Lexington KY 40512". Once documentation has been processed and approved, the Customer Care Representative will be able to provide the immediate need override.

****Remember to ensure that the Medicare Claim number (from their red, white and blue Medicare card; also known as the HICN) is on the BAE when it is faxed or mailed to the LI NET Program. This will help to expedite the approval process.**

Attention: Your help is also needed to make sure that the beneficiary submits the full prescription labels with the claim form. Also encourage the beneficiary to provide the pharmacy information needed to process the request submitted for payment such as (fill date, Rx number, NDC, quantity, day supply, prescriber ID, and total charge). This will ensure timely processing of requests for payment.

Please remember that there are a variety of educational materials which can be accessed through the LI NET Program Web Site at: http://www.humana.com/providers/tools/prescription_tools/li_net.asp.

Resources available from this web site include:

- **Education-on-Demand:** These presentations will walk you through the Limited Income NET Program claim submission process; separate presentations focus on retail and long-term care pharmacy providers.
- **Four Steps for Pharmacy Providers:** an overview of the claim submission process with additional information
- **LI NET Program Question & Answers:** A list of frequently asked questions regarding the Limited Income NET Program.

If you have any questions about the LI NET Program, please feel free to contact me at 210-617-1204.